



## IMPORTANT CLAIMS PROCEDURES

- Your agent **must** be notified of any loss within 90 days from the date of the loss.
- Any repairs made without authorization from DFS Insurance will not be paid.

Please provide the following for claim processing:

- **Sworn Statement in Proof of Loss:** Complete and sign.
- **Itemized repair estimate:** Contact any DFS Insurance authorized dealer to prepare a detailed repair estimate. For a list of authorized dealers, please call 800.444.3584.
- **Photos of any visible damage:** Photos must clearly show the condition of the system and damage incurred.
- **Lightning Affidavit:** For lightning claims only. The inspector must complete and sign the form.
- **Sheriff's Report:** For theft or vandalism claims only. Theft and vandalism are excluded losses on Stated Value Policies.

**Email:** [claims@dfsfin.com](mailto:claims@dfsfin.com)  
**Phone:** (800) 444-3584  
**Address:** DFS Insurance  
14010 FNB Pkway  
Suite 400  
Omaha, NE 68154

Do not repair any damages before repair is authorized by DFS Insurance. You are responsible for any repairs made without prior approval of DFS Insurance.