



IMPORTANT CLAIMS PROCEDURES

- Your agent **must** be notified of any loss within 90 days from the date of the loss.
- Any repairs made without authorization from DFS Insurance will not be paid.

Please provide the following to obtain authorization:

- **Sworn Statement in Proof of Loss:** Complete and sign.
- **Itemized repair estimate:** Contact any DFS Insurance authorized dealer to prepare a detailed repair estimate. (See note below)
- **Photos of any visible damage:** Photos must clearly show the condition of the system and damage incurred.
- **Lightning Affidavit:** For lightning claims only. Please have repairing dealer complete and sign.
- **Sheriff's Report:** For theft or vandalism claims only. Theft and vandalism are excluded losses on Stated Value Policies.

Email: claims@dfsfin.com
Phone: (402) 964-8131
Address: DFS Insurance
14010 FNB Pkway
Suite 400
Omaha, NE 68154

For questions, please call 1 (800) 444-3584.

Do not repair any damages before repair is authorized by DFS Insurance. You are responsible for any repairs made without prior approval of DFS Insurance.

Note: For a list of dealers authorized by DFS Insurance to provide repair estimates, please contact us at 1-800-444-3584.