



Claims Checklist

Please notify your Agent or DFS Insurance as soon as a loss is discovered.

All claim requests must have the following items completed. Authorization for repairs cannot be given without DFS Insurance receiving each item. Please send all items at once for fastest service.

Enclose:

- Sworn Statement in Proof of Loss
- Detailed Repair Estimate from Authorized Dealer
- Photos of Damage
- Lightning Affidavit (only required for lightning claims)
- Copy of Sheriff's Report (only required for theft or vandalism claims)

Please remember:

- You are responsible for repairs made without prior approval from DFS Insurance.
- Claims must be reported within 90 days from the date of loss.

Please call [800.444.3584](tel:800.444.3584) or email claims@dfsfin.com with any questions here.



IMPORTANT

CLAIMS PROCEDURES

- Your agent **must** be notified of any loss within 90 days from the date of the loss.
- Any repairs made without authorization from DFS Insurance will not be paid.

Please provide the following to obtain authorization:

- **Sworn Statement in Proof of Loss:** Complete and sign.
- **Itemized repair estimate:** Contact any DFS Insurance authorized dealer to prepare a detailed repair estimate. (See note below)
- **Photos of any visible damage:** Photos must clearly show the condition of the system and damage incurred.
- **Lightning Affidavit:** For lightning claims only. Please have repairing dealer complete and sign.
- **Sheriff's Report:** For theft or vandalism claims only. Theft and vandalism are excluded losses on Stated Value Policies.

Email: claims@dfsfin.com

Phone: (402) 964-8131

Address: DFS Insurance
14010 FNB Pkway
Suite 400
Omaha, NE 68154

For questions, please call 1 (800) 444-3584.

Do not repair any damages before repair is authorized by DFS Insurance. You are responsible for any repairs made without prior approval of DFS Insurance.

Note: For a list of dealers authorized by DFS Insurance to provide repair estimates, please contact us at 1-800-444-3584.



Lightning Loss Affidavit

This affidavit is required for lightning loss claims

(Repairman or Appraiser)

Name of Insured: _____

Address: _____

Policy Number: _____

- 1. Date of loss: _____
- 2. Date reported for repair: _____
- 3. Fuses blown (if any): _____
- 4. List of damages by bolt of lightning: _____

5. Description of damaged property

Make: _____

Model: _____

Serial Number: _____

6. Are the damaged parts available for inspection of testing? Yes No

7. Age of equipment or parts damaged by lightning: _____

8. State reasoning as to why loss appeared to be a result of lightning:

It is my firm conviction that this loss was a direct result of lightning and was not occasioned by low voltage, mechanical or electrical breakdown, war and tear, or because of a defect.

Signature of Insured: _____ Date: _____

Signature of Inspector: _____ Date: _____

Printed Name of Inspector: _____

Company: _____

Please direct any questions to 800-444-3584